

### Conditions of Booking

A booking form must be completed and returned together with a non-returnable deposit of £40 per person to Jane Dickinson. Your deposit will be acknowledged and details regarding the date of payment for the balance will be sent.

The balance is due 4 weeks prior to the weekend/course. I am sorry I cannot accept credit/debit cards. Cheques should be made payable to Jane Dickinson.

Should there be any increased charges I reserve the right to pass these on.

### Cancellation

Cancellation within one calendar month of the course will result in cancellation charges as shown below:

0 days - total cost of holiday  
1 - 14 days - 90% of holiday cost  
15-28 days - 75% of holiday cost

I recommend that you insure yourself against cancellation due to unforeseen circumstances as I am unable to refund monies.

I reserve the right to cancel any course where numbers fail to reach a minimum enrolment figure. In such cases a full refund of fees will be made or transferred to an alternative weekend.

I do not expect to have to make any changes to the arrangements but sometimes problems occur and alterations have to be made. If this does happen, I will contact you as soon as reasonably practical, explain what has happened and inform you of the cancellation or the change. If something has to be changed (and the changed is not acceptable to you), or if I have to cancel your original weekend, I shall, if possible, and as soon as reasonably practical, arrange an alternative weekend (though I reserve the right to charge any difference in price if higher than the original price).

### Weekend/Course Details

I have aimed to ensure that the information provided is accurate. There may be small differences with regard to the actual venues and the courses as both the property owners and the tutors are always seeking to improve courses and facilities. Similarly I cannot accept responsibility for any changes or closures to amenities mentioned in the details.

### Death, Personal Injury or Loss of Property

I shall have no liability to you for the death or personal injury to you or any member of your party. You must take all necessary steps to safeguard your personal property and no liability to you is accepted in respect of damage to, or loss of, such property.

### Animal

I regret no pets are allowed at any of the venues. Please speak to me if you wish to bring a guide dog.

### Complaints

If you are disappointed with any aspect of any weekend/course you should first contact myself rather than the manager/owner of the venue or tutor of the course.